

# Secure User Interactions for Slack with BetterCloud

BetterCloud gives admins the control over users, data, and settings that they need to manage and secure their Slack workspace. Using BetterCloud, Slack admins can safeguard workspace data, gain top-down visibility of channels, make bulk changes, and automate repetitive tasks.

## BENEFITS

### Centralize Workspace Management

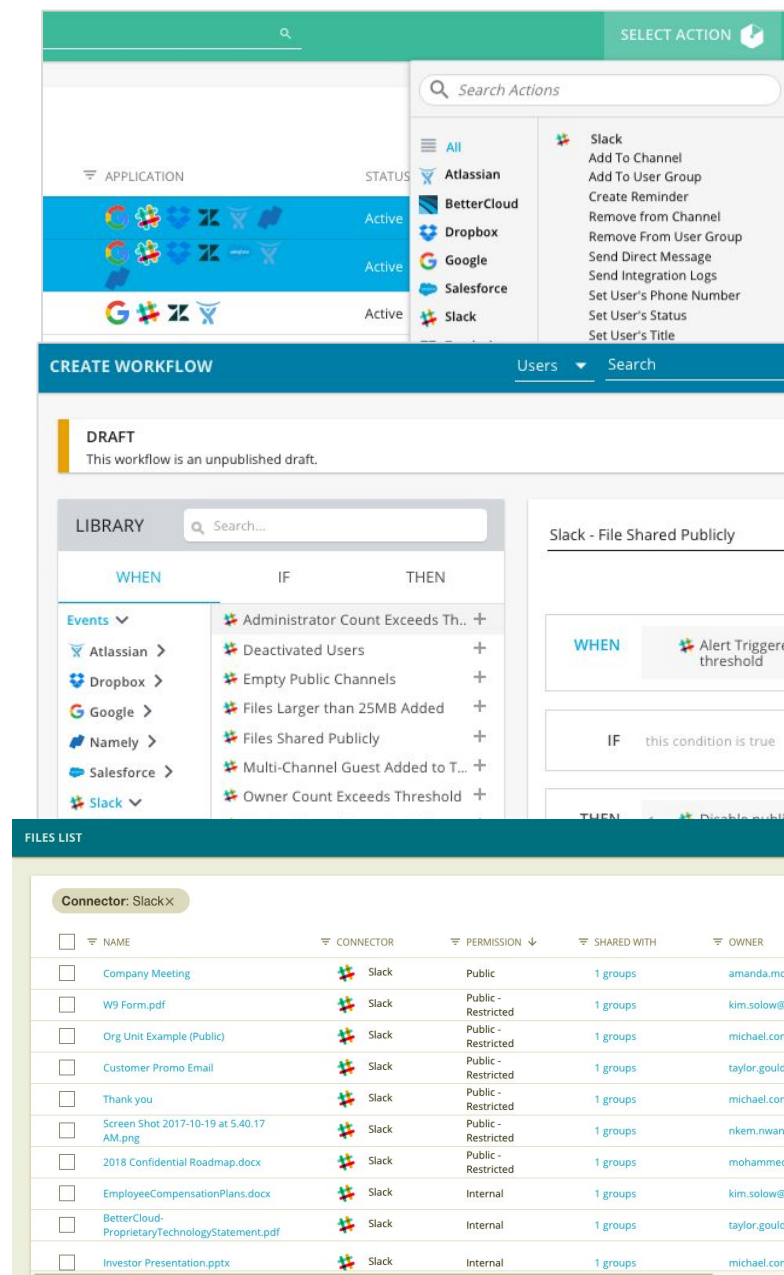
BetterCloud offers enterprise-grade tools and visibility to manage multiple workspaces or lead a company-wide adoption of Slack. With a consolidated list of controls, IT teams can quickly create new users or channels, add/remove users in bulk from groups or channels, or disable public sharing for a specific document.

### Automate Policy Enforcement

BetterCloud is the only platform to offer Slack admins alert detection as well as the tools to remediate any policy violations and automate manual, repetitive processes. BetterCloud can automate user lifecycle management in Slack by creating active accounts, adding users to channels, and revoking access to Slack during offboarding.

### Enhance Data Protection

BetterCloud gives admins the ability to see all the files within their Slack Workspace. Admins can search for documents that have sensitive material, such as files with credit card information or social security numbers. They can take individual or bulk actions, such as revoking the links or deleting the file. All admin activity can be monitored through BetterCloud's Audit Logs.



The screenshot displays the BetterCloud interface for Slack workspace management. It is divided into several sections:

- SELECT ACTION:** A dropdown menu with a search bar and a list of actions for Slack, including 'Add To Channel', 'Add To User Group', 'Create Reminder', 'Remove from Channel', 'Remove From User Group', 'Send Direct Message', 'Send Integration Logs', 'Set User's Phone Number', 'Set User's Status', and 'Set User's Title'.
- CREATE WORKFLOW:** A section for creating automated workflows. It shows a 'DRAFT' workflow with a search bar and a 'LIBRARY' of triggers and actions. Triggers include 'Administrator Count Exceeds Th...', 'Deactivated Users', 'Empty Public Channels', 'Files Larger than 25MB Added', 'Files Shared Publicly', and 'Multi-Channel Guest Added to T...'. Actions include 'Alert Triggered threshold' and 'Disable public...'.
- FILES LIST:** A table listing files from a Slack connector. The table has columns for NAME, CONNECTOR, PERMISSION, SHARED WITH, and OWNER. Files listed include 'Company Meeting', 'W9 Form.pdf', 'Org Unit Example (Public)', 'Customer Promo Email', 'Thank you', 'Screen Shot 2017-10-19 at 5.40.17 AM.png', '2018 Confidential Roadmap.docx', 'EmployeeCompensationPlans.docx', 'BetterCloud-ProprietaryTechnologyStatement.pdf', and 'Investor Presentation.pptx'.

## Get Support Whenever and Wherever You Need It

Whether you need support for a specific feature or want guidance on best practices, help is only a click away. BetterCloud provides a full range of resources for our customers, including a dedicated Customer Success Manager, one-on-one and group trainings, live technical support, an in-app help center, and a community of thousands of IT professionals to share best practices and tips.



## Unlock Value with Multiple Applications

Managing SaaS applications through multiple admin consoles and custom scripts ultimately leads to silos, broken processes, and security threats. Our customers report improved security, transparency, and efficiency when they centralize the management of additional applications with BetterCloud. Each additional application results in unparalleled cross-application insights, enhanced context, and greater productivity through comprehensive automation workflows.

### Featured Connectors:










## A Platform You Can Trust

We take security very seriously both internally and for our platform. We have a continued commitment to data security and privacy and we undergo SOC II, TRUSTe, and Privacy Shield Framework examinations annually. BetterCloud is completely built on Google Cloud Platform, ensuring our infrastructure is completely secure and built to scale.

